

FOREVER

---

MANUAL  
**CAREMe!**

KIDS WATCH

KW-400



Thank you for purchasing a product by Forever. Before use, please refer to the User's manual, and save it for future reference. Do not disassemble the device on your own – all repairs should be done by a service technician. Use only original parts and accessories provided by the manufacturer. The device should not be exposed directly to water, moisture, sunlight, fire or other heat sources. We hope that the product by Forever fulfills your expectations.

## Description

1. USB charging port
2. Touch screen
3. SIM card slot
4. Camera
5. On / off button
6. SOS button, torch

## Specification

- Display: 1.4" 210x240 px
- Touch screen: yes
- Standby time: up to 3 days
- Charging time: 2 hours
- Strap length: 230 mm
- Battery: 400mAh
- Camera: yes
- Microphone and speaker: built-in
- Sim card: micro SIM
- Waterproofness: IP67
- Compatibility: Android 5.0 and later, iOS 8.0 and later

## The set includes

- the watch
- charging cable
- instruction manual

*Before using the kids watch, carefully read the instruction manual to ensure correct operation. Kids watch is a small telecommunication device, used to locate its position and send data. Operation of the device is based on GSM/GPRS mobile network and GPS satellites, as well as WiFi module.*

## IMPORTANT!

The device requires installation of a micro SIM card with active service, allowing to make and receive calls, with no PIN lock. It is recommended to deactivate voicemail. When sending information regarding location, the watch will require access to mobile Internet, therefore, you should buy at least 1 GB package. Use of the watch may be associated with fees for using the network and calls, in accordance with the operator's tariff.

## Charging

It is recommended to use a charger of output parameters of 5 V DC, 500 mA. Charger is not included in the set. Full charging time of the watch is approximately 2 hours.

Connect the included micro USB cable to the USB charging port and then connect the other end of the cable to the power source

## Preparation of the watch

- Open and tilt the micro SIM card slot protection, and then place it in such a position that the sim card chip is facing up to the watch screen, you will hear a click indicating correct installation.
- Always make sure the watch is turned off before inserting or removing the SIM card. Never insert or remove the SIM card when the watch is on.
- After properly installing the sim card, close the protection.

## First launching

- After installation of the SIM card in the watch, and making sure that the device is charged up, you may activate it by pressing and holding the ON button, located on the right-hand side.
- Upon activation, the watch will connect with the mobile network and obtain GPS and WiFi signals, if they are available.

## Watch operation

The watch is operated using the touch screen. By moving your finger on the screen, you may switch between particular functions; you select functions by pressing the screen.



1



2



3



4



5



6



7



8

1. The main screen of the watch shows the current date and time, as well as the battery charge level. The screen also contains icons indicating connection with mobile network, GPS and WiFi, as well as an icon indicating the amount of received prizes.

2. The phone book provides access to 10 contacts, defined using the application.

3. Allows to send voice messages, as well as receive text and voice messages.

4. Allows to take a photo that will be saved in the album.

5. Tools :

- Flashlight - turn on or off the flashlight located on the right side of the device

- Album - preview and the ability to send the photo taken

- Stoper

- Brightness - adjust the screen brightness

- Theme - choose one of the available themes

- Volume - adjust the volume of the watch

6. Simple mathematical game with three difficulty levels

7. Preview of the number of steps taken after prior activation of a pedometer in the application

8. Information about watch registration.

## Use of application

### Installation of Forever KidsCare and ForeverCare applications

Find the application called „Forever KidsCare“ in the google play store or „ForeverCare“ in the app store and install it on your phone. You can also use the QR code on the packaging.


### Account and watch registration:

In the registration window, enter or scan the watch code (REG CODE) located on the bottom of the package and by the watch. Enter your e-mail address, name and password. Then, select the language of the application and the area in which the watch will be used.

- Chat: Send a text or voice message to the watch by entering it with keyboard or recording with phone microphone. Here you can also listen to voice messages sent from the watch.

- Remote camera: Take a photo using the camera of the watch and receive it on your phone. Taken photo will appear after some time, depending on the strength of the mobile network signal.

- Map: Shows the current position of the watch on the map.

Click  button to select one of the three map modes.

Click  button to refresh location of the watch.

Click  button to locate the watch.

Click  button to locate the marker of the watch.

Click  button to switch between paired watches.

- Route: Set date and time for which you want to check the route traveled by the user of the watch in a given time.

– Safety zone: Click the + mark to specify safety zone. Enter the name of your zone, click on the map, and then select the size of the mapped zone in the range between 200 m and 2000 m. When the watch leaves the zone, you will be notified.

– Notifications: Here you may receive and view any notifications and alarms received from the watch.

– Activity: Double-click on the steps bar to activate measurement of activity and enter necessary settings, such as measurement time, step length, weight. Double-click the sleep monitor to set it. You may also check data collected on a selected day.

– Alarm clock: Alarm clock settings. Set selected time and frequency of repeating.

– Prizes: Send the appropriate number of hearts that will be displayed on the watch screen. Specify any meaning for each number and prize the user of the watch.

– Find the watch: Click find the watch to find it if it is near you. The watch will ring, informing about its location.

- Me:
  - Personal data: Your account settings
  - List of devices: Add, edit or delete connected watches.
  - Change password: Change your account password.

## Settings

– SOS numbers: When the user of the watch presses and holds the SOS button, the watch will automatically make an alarm call to three contacts defined here.

– Voice monitoring: enter a phone number which the watch will call, allowing to listen the surroundings of the watch. Answer the call and check what is happening in the vicinity. The user of the watch will not be notified about such a call.

– Do not disturb: Select the time during the day, at which the user of the watch will not get any phone calls.

– Locating mode: Select normal mode – refreshing the location of the watch once every ten minutes; energy saving mode – once every hour; tracking mode – once every minute.

– SMS notifications: Enter a number, to which you want to receive SMS notifications about events, such as: low watch battery level, SOS alarm activation using the watch button.

– Phone directory: define up to ten contacts that will be available to the watch user in the phone directory.

– Time zone: Set your time zone to allow the watch to display correct date and time on the screen.

– Language: Select one of the available languages of the watch.

– Settings switch: Activate or deactivate functions of the watch

– LBS localization: Activate or deactivate localization using antennae of network operators

– Remotely deactivate the watch: The watch will be turned off

## Questions, problems and solutions

**– The application does not receive commands and shows information that the watch is disconnected from the network.**

Reason:

The watch is disconnected from the network

Solution:

– Check whether GSM signal is correct.

– Check whether SIM card is correctly installed in the watch and whether it supports 2G Internet.

– Send an SMS from the phone to the number of the SIM card installed in the watch of the following contents: pw,123456,ip,52.28.132.157,8001# – the watch will respond with an SMS of the following contents: [surl,52.28132.157,port,8001#]ok.! it should work properly after this action.

– Check whether the parameters of the server have correct IP number, port and ID. Check the parameters by sending an SMS from a phone to the number of the card installed in the watch with the following contents: pw,123456,ts# – the watch should respond with an SMS including the IP, port and ID numbers, as in the example:

EN	ID: 1451498657; (ID must correspond to the number provided on the plate included with the watch and on the bottom of the package)
PL	<i>imei:359614514986574;check whether IMEI is correct ip_url: 52.28.132.157;check whether ip is correct port:8001;check whether port is correct</i>
BG	<i>center;; slave;;</i>
CZ	<i>sos1;; sos2;; sos3;;</i>
DE	<i>upload:600S; bat level:96;</i>
EE	<i>language:1; zone:8.00;</i>
ES	<i>GPS:NO(0); GPRS:OK(73); pw:123456;</i>
FR	Compare data included in the SMS with the watch number. If the ID number is different from the number provided on the plate included with the watch or on the bottom of the package, set new IMEI number. Send the following SMS from a phone to the number of the card installed in the watch: pw,123456,imei,xxxxxxxxxxxxx# – after receiving the SMS, the watch will respond with SMS including the correct IMEA number, for example: pw,123456,imei,359614514986574#
GR	
HU	
IT	– Check whether the ID number matches the ID number of the watch provided in the devices list in the application.
LT	
LV	<b>- You may not call the watch. The signal is busy or the subscriber does not answer the call.</b>
NL	Reason: The watch does not recognize the incoming number or the application is set to “do not disturb” mode.
RO	Solution: – Check whether the number you are calling from is not restricted. – Check whether there are contact numbers set in the application.
RU	The watch only answers the calls from numbers that were previously set in the application contacts.
SK	

**- The application does not update location in real-time. It selects LBS locations only**

Reason:

GPS signal is too weak to locate the watch or the watch is in sleep mode.

Solution:

– Leave the building with the watch and press the “LOCATION” function in the “MAP” function.

– Remember that the application allows to set appropriate watch operation mode. This is associated with the frequency of collecting data, also those related to the location. In the energy-saving mode, data is sent once every hour. Therefore, to maintain full control of the location in real-time, it is recommended to use normal mode, which collects data every 10 minutes, or tracking mode, in which data is collected every minute.

**- The watch does not display current time and date**

Reason:

The watch failed to connect with the application server in order to update time.

Solution:

– Time may also be updated in connection with GPS location. It may be checked by going outside and using GPS localizer function.

– If the watch is several hours behind, check and select appropriate time zone via the application.

– If the aforementioned activities will not solve the problem, send the following SMS from your phone (to the number of the SIM card installed in the watch): pw,123456,ntpserver,121.40.88.40,8089#

The watch should respond with an SMS with similar contents. Then, restart the watch.

– Additionally, you may also send a configuration SMS to the SIM number in the watch with the following contents: pw,123456,time,hour.minute.second,date.year.month.day# – including, for example, the current time pw,123456,time,09.50.00,date,2016.06.01#

EN
PL
BG
CZ
DE
EE
ES
FR
GR
HU
IT
LT
LV
NL
RO
RU
SK

EN	- The watch does not connect with the server and the application may again show that the watch is offline.
PL	Reason: APN (Access Point Name – a specific package network, e.g. Internet) of the operator of the installed SIM card will not always be present on the list of APNs directly after activating the device. This, in particular, applies to Play and Virgin operators!
BG	
CZ	Solution: – Send the following SMS to the number of the SIM card installed in the watch: pw,123456,APN,internet #
DE	
EE	<b>Principles of safe use</b>
ES	• Read and keep this manual.
FR	• Do not remove the cover of the device. Inside, there are no parts that can be repaired by the user. Any repairs should be carried out by a serviceman.
GR	• Protect the device against contact with water and moisture to avoid electric shock.
HU	• Note: Only use original parts/accessories supplied by the manufacturer.
IT	• Follow the recommendations provided in the manual. This product is not a toy
LT	
LV	
NL	
RO	
RU	
SK	

EN
PL
BG
CZ
DE
EE
ES
FR
GR
HU
IT
LT
LV
NL
RO
RU
SK

TelForceOne S.A. declares that the product is compatible with requirements and other relevant provisions of the 2014/53/UE directive. You can download the declaration of product on website <https://sklep.telforceone.pl/en-gb/>

[www.forever.eu](http://www.forever.eu)



2011/05/UE

